

Data exfiltration attacks: security checklist

Identity protection

- Implement multi-factor authentication (MFA) across all systems
- Regularly review and limit user permissions, especially for contractors and external partners
- Monitor user behaviour and correlate with data movements (e.g. accessing data at unusual times)
- Use identity management tools to track endpoint, network, and application access



Monitoring and detection

- Deploy a Security Information and Event Management (SIEM) system to correlate log sources (e.g. endpoints, mobile devices, cloud services)
- Establish normal user and network behaviour patterns for baseline monitoring
- Set up alerts for unusual data transfers, login times, or access to sensitive files
- Regularly audit network traffic for unexpected spikes or anomalies



Endpoint and device security

- Monitor endpoints for unauthorised device connections and access attempts
- Implement encryption for sensitive data stored on endpoints
- Secure all mobile and remote devices with strong passwords, encryption, and remote wipe capabilities
- Limit the use of external storage devices (e.g. USBs) or block them entirely



Cloud services and third-party application management

- Regularly review cloud services and application permissions, revoking those that are unnecessary or excessive
- Ensure that third-party API permissions are tightly controlled
- Monitor for unauthorised uploads to external file-sharing platforms (e.g. Google Drive, Dropbox)
- Ensure all third-party applications are authorised and verified



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Incident response and planning

- Develop and regularly test an Incident Response Plan
- Ensure the ability to identify what data has been exfiltrated and which customers are affected within 24 hours of an incident
- Prepare for slow exfiltration attempts by monitoring long-term data movements
- Conduct regular drills to ensure the team is ready for rapid response



Phishing and social engineering defence

- Train employees to recognise phishing attacks and social engineering tactics
- Regularly conduct phishing simulations and refresher courses on cybersecurity best practices
- Implement email filtering systems to block phishing emails and malicious attachments
- Ensure compromised credentials are immediately revoked and reset



Data classification and access control

- Classify sensitive data and limit access to those who need it
- Monitor access to sensitive data, ensuring it aligns with the user's role
- Set up alerts for any attempts to access data outside of normal business hours or from unusual locations
- Regularly review who has access to critical data and adjust permissions as needed



Addressing insider threats

- Monitor user activity for suspicious behaviour, such as accessing data they don't typically work with
- Implement policies to detect and investigate unauthorised data movements or leaks
- Provide regular training for employees on the risks of insider threats
- Limit access to data during staff changes or periods of high turnover, especially in complex supply chains

